

About us

We are pleased to introduce **Travel Service**, the largest Car Rental provider in the North Eastern Region. **Travel Service** is a vision towards providing incredible car rental solution; an odyssey to cater to numerous Government officials, Corporate guests, individual and tourist groups with our dedicated service. **Travel Service** prides in taking dynamic strides towards professional travel management in the region offering unparalleled service for over 18 years.

We are committed towards quality service. Our services are competently monitored by our torchbearers with insight and value to the customers by inducing customer service, regional knowledge, sound expertise and global connection. We form an enterprising core team of experienced professionals from the travel industry.

Travel Service is proud to be serving well accomplished Public Sector Utilities, Companies & Corporations, Private Sector Companies, Multi National Corporate Houses, International tourists, Individual tourists, Student Excursion Groups as well as Special Interest Groups.

Vision

Our vision is to provide the seamless travel related service for our guests as we believe that in our customers satisfaction lays our triumph. **Travel Service** envisions :

- + **Absolute Customer Satisfaction**
- + **Service-par-excellence**
- + **Commitment**
- + **Continuous enhancement**
- + **Innovative dynamic travel management**
- + **To be a leading National Brand**

Mission

The philosophy of the twin organizations are to persistently strive for excellence in Travel and Tour services and customer relationship to become the company of clients choice.

Travel Service – NE on wheels

LARGEST CAR RENTAL SERVICE PROVIDER

We are the largest car rental service provider in North Eastern Region owning vehicles for personalized tours. Our vehicle segment ranges from small cars to SUVs to coaches. We operate over 300 fleets on a daily basis for entire North East Region.

PIONEERING CAR RENTAL

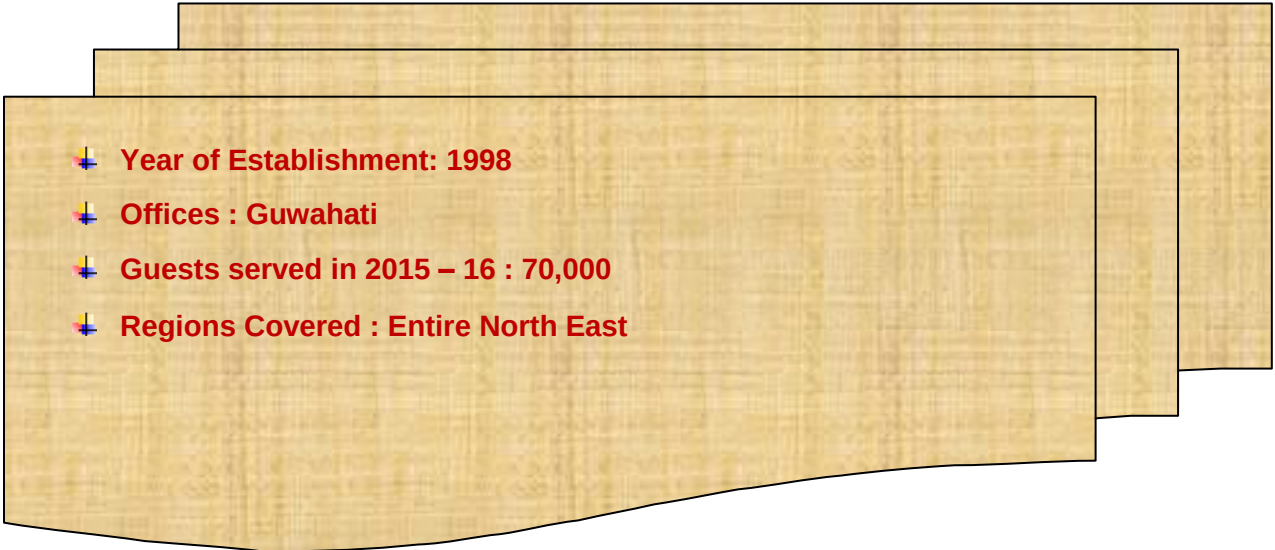
Travel Service stepped in as a professional, vigor and pioneering car rental management organization when such a concept was non-existent in the region.

Under the leadership of its proprietor, Mr. Mukul Medhi, today Travel Service has become the largest in the region with an annual turnover of 11 crore.

ILLUSTRIOUS CLIENTELE

Travel Service has a reputation of offering unparalleled service for over 18 years.

It is proud to be associated with Multi-National Companies, Central and State Government Departments and huge number of Corporate clients.

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- ✚ **Year of Establishment: 1998**
 - ✚ **Offices : Guwahati**
 - ✚ **Guests served in 2015 – 16 : 70,000**
 - ✚ **Regions Covered : Entire North East**

Why us ?

We are committed to unmatched service.

QUALITY SERVICE

We are committed towards quality service. Our services are competently monitored by our torchbearers with insight and value to the customers by inducing customer service, regional knowledge, sound expertise and global connection. We form an enterprising core team of experienced professionals from the travel industry.

OUR PROMISE

We value our commitment towards quality service and ensure you get every bit of what we have promised for a memorable tour. In any unfortunate scenario, where you face any problem on road, we will resolve the issue within the shortest possible time.

NO WRONG SELLING

We do not wrong sell our products for mere business. We will inform you beforehand about the tour you have opted for and the facilities that we will provide you during the tour. From vehicles to road conditions to travel tips, we make our guests familiar with the region.

BEST DEALS

We value your money and promise to give you the best deals across our wide range of vehicles. We continuously strive to make the right balance between quality and price in our products. Like us, our travel partners are the best in their region.

EACH GUEST IS SPECIAL

We understand that each guest has a unique requirement and we tailor make tours to suit each need.

INNOVATION

We are constantly innovating and enhancing our travel products and itineraries to keep pace with the ever changing travel industry. We ensure the best tours as per your selection.

THE HOLIDAY EXPERTS

We are a team of travel bugs! We have put in years of professional travel experience to provide you the best on road experience. Our travel experts and destination specialists help you plan your tour. Happy guests and memorable tours are what we aim at.

COMPLETE EVENT MANAGEMENT

Our service does not curtail to merely providing vehicles, we provide complete event management & coordination support as per guest requirement

Recent Events Conducted by Travel Service

We are delighted and humbled that through our dedicated services, we have been able to grow every year. In 2015-16, we have catered to more than 200 reputed Travel Agents across India who have sent their guests (Tourists, Government officials and Corporate guests) to North East India.

Besides, we have served and satisfied a large number of Corporate clientele and guests who have instilled their confidence in us.

The previous prominent events where we provided our car rental service were the recently concluded :

- Vehicles at *Namami Brahmaputra*, River Festival held in Guwahati in March 2017
- Vehicles (including luxury segment for VVIP guests) at the Indian Super League's Opening Ceremony held in Guwahati on 1st October, 2016
- Vehicles at South Asian Games, 2016 (including the PM's convoy & Opening & Closing Ceremony Events) held in Guwahati & Shillong
- The National Level FICCI Ladies Organization (FICCI-FLO) Inter State Meet, 2015 held in Vivanta by Taj, Guwahati and Borgos, Kaziranga
- National Youth Festival held in Guwahati in 2015
- DGP-IGP's Meet, 2014 held in Guwahati which had the presence of the Honourable Prime Minister, Shri Narendra Modi. The event required managing more than 150 vehicles.
- 2014 Hero Indian Super League's football matches held in Guwahati
- Ministry of Tourism, Government of India, Guwahati Regional Office in their Hospitality tour in 2014 including Foreign delegates
- 61st Annual National Conference of Indian Society of Anesthesiologists (ISACON) 2013 held in Guwahati

Car Rentals

We manage our Car Rental Services professionally with our dedicated team. We provide the complete logistic solution with optimized fleet utilization at the best price and service. We provide vehicles in North East India covering Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland, Tripura and Eastern India in West Bengal & Sikkim.

Our High service level is reflected in the guest feedback which further propels us to raise our quality !



TRAVEL SERVICE

MICE (MEETINGS, INCENTIVES, CONVENTIONS, EXHIBITIONS)



We provide assistance across wide range of Events and related services. The prime events that we cover are Business events, Corporate events, Cause related events, Exhibitions, Government events, Entertainment events, Concerts/ live performance, Government events, Meetings, Seminars, Workshop & Conference. We provide insight and value to the customers by inducing knowledge, acclaimed concepts, sound expertise, innovation and credence on clientele requisite.

Welcome to North East..on Wheels !!